

5 years Husqvarna Limited Warranty for products subject to 5-year Warranty Promotion

Addendum to Husqvarna Limited Warranty

General

In addition to the rights under these Campaign Warranty Terms and the Husqvarna Limited Warranty, customers retain their statutory rights in the event of defects. These rights are free of charge and are not limited by these terms.

This addendum (“Campaign Warranty Terms”) applies only to products sold by a selected authorised Husqvarna dealer as part of the 5-year warranty promotion between 01.05.2026 and 31.05.2026 in the United Kingdom (“Campaign”).

Under this Campaign, the extended warranty is applied by the authorised dealer at the point of purchase, in accordance with these terms.

The following Husqvarna Products are subject to the Campaign:

- Husqvarna Automower® 405VE NERA
- Husqvarna Automower® 410VE NERA
- Husqvarna Automower® 430V NERA
- Husqvarna Automower® 450V NERA

How the Promotion Works

During the Campaign period:

- The participating authorised Husqvarna dealer will apply the 5-year warranty extension at the point of sale, free of charge (FOC) to the customer.
- The product will be registered by the dealer in line with standard registration procedures.
- No additional action is required from the customer to activate the extended warranty.

5-Year Limited Warranty

Husqvarna UK Limited, Preston Road, Aycliffe Industrial Park, Newton Aycliffe, County Durham, DL5 6UP (“Husqvarna”) extends the standard warranty period to a total of five (5) years for eligible products purchased during the Campaign.

This extension is subject to these Campaign Warranty Terms and the Husqvarna Limited Warranty.

Registration and Documentation

The product will be registered for the 5-year warranty by the authorised Husqvarna dealer at the point of purchase, in line with standard registration procedures.

Customers are not required to take any further action to activate the extended warranty under this Campaign.

Proof of purchase from the selected authorised Husqvarna dealer is required to support any warranty claim.

Reference to Warranty Terms

Unless otherwise stated in these Campaign Warranty Terms, all provisions, conditions, limitations, and exclusions of the Husqvarna Limited Warranty remain fully applicable. The Husqvarna Limited Warranty is incorporated by reference into these terms.

Customers are strongly advised to review the 'Limitations and Exclusions' section of the Husqvarna Limited Warranty, as these apply to this campaign extension.

Husqvarna Limited Warranty - Overview

Husqvarna UK Limited warrants that new Husqvarna products are free from defects in materials and workmanship for the applicable warranty period, provided the defect occurs within the warranty period and the claim is submitted within that time. Husqvarna will repair or replace defective products or components at its discretion, subject to the limitations and exclusions described below.

Geographic Scope

This warranty applies only to products purchased within the United Kingdom through selected authorised Husqvarna dealers.

Warranty Period

The warranty period begins on the date shown on the original purchase receipt and continues as follows:

- Products and accessories – 24 months for consumers.
- Products and accessories – 12 months for commercial users.

Batteries and spare parts follow separate warranty rules identical to those in the German version but adapted to UK market terms.

Batteries and Spare Parts Warranty

- Starter batteries – 12 months.
- Robotic mower batteries – 24 months, or the remaining product warranty if replaced under warranty.
- Backpack batteries – 12 months, or remaining product warranty if replaced.
- Other battery types – 24 months when purchased separately, or rest of original warranty when installed in a product under warranty.
- Spare parts – 6 months when purchased separately, or remaining product warranty when installed under warranty conditions.

Limitations and Exclusions

The Limited Warranty does not cover consumables or wear and tear components, including but not limited to spark plugs, bulbs, filters, lubricants, brake components, dampers, membranes, belts, blades, chains, cutting attachments, starter cords, tyres, bearings, and seals.

The warranty does not apply to products modified without Husqvarna approval, those purchased from unauthorised dealers, or those with altered or unreadable serial numbers.

The warranty does not apply where maintenance requirements have not been followed, nor does it cover transportation costs, products leased commercially, or damage resulting from misuse, incorrect assembly, poor maintenance, moisture ingress, accidents, improper storage, use of non Husqvarna parts, unsuitable fuels, or continued operation after a fault develops.

Husqvarna does not cover indirect or consequential losses such as business interruption, data loss, reduced goodwill, loss of profit, or reputation damage.

How to Make a Warranty Claim

If warranty service is required, customers must stop using the product immediately and return it to the authorised Husqvarna dealer from whom it was purchased, or to another authorised Husqvarna service centre.

A detailed description of the problem should be included where possible. An original purchase receipt must accompany the product.

Service Outside Warranty

If the defect is not covered under warranty, Husqvarna dealers may offer repair services at the customer's expense.

Governing Law

These warranty terms are governed by the laws of England and Wales. This choice of law does not affect consumers' statutory rights under the laws of their country of residence.