

5 years Husqvarna Limited Warranty for products subject to 5-year Warranty Promotion

Addendum to Husqvarna Limited Warranty

In addition to the rights under these Campaign Warranty Terms and the Husqvarna Limited Warranty, the customer has statutory rights in the event of defects, which can be claimed free of charge and which cannot be restricted by these conditions.

This addendum to the Husqvarna Limited Warranty (“Campaign Warranty Terms”) is only applicable to Products sold by Husqvarna or an authorized Husqvarna dealer subject to the campaign 5-year warranty promotion between 02.03.2026-30.04.2026 in United Kingdom (“Campaign”).

The following Husqvarna Products are subject to the Campaign:

- Husqvarna Automower® 308V
- Husqvarna Automower® 312V
- Husqvarna Aspire™ R6V

5 Year Limited Warranty

HUSQVARNA UK LIMITED, Preston Road, Aycliffe Industrial Park, Newton Aycliffe, County Durham, DL5 6UP (“Husqvarna”) extends the warranty period under the Husqvarna Limited Warranty to a total of five (5) years. This extension applies when a consumer purchases a Product subject to the Campaign and register the product in accordance with below.

This extension is subject to these Campaign Warranty Terms and the Husqvarna Limited Warranty.

Registration Requirement and Documentation

To obtain five (5) year warranty under this Campaign, the customer must register the Product on Husqvarna’s webpage <https://www.husqvarna.com/5-year-warranty-register/>. Registration must be completed before 31.05.2026.

Upon successful registration of the 5 Year Warranty, Husqvarna will send these Campaign Warranty Terms together with the Husqvarna Limited Warranty to the customer to the email address provided upon registration. These terms are also available on Husqvarna’s webpage <https://www.husqvarna.com/get-5-year-warranty/> prior to registration for the 5 Year Limited Warranty.

Reference to Warranty Terms

Unless otherwise stated in these Campaign Warranty Terms, all provisions, conditions, limitations, and exclusions of the Husqvarna Limited Warranty remain fully applicable. The Husqvarna Limited Warranty is incorporated by reference into these terms.

Customers are strongly advised to review the 'Limitations and Exclusions' section of the Husqvarna Limited Warranty, as these apply to this campaign extension.

Husqvarna Limited Warranty – Overview

Husqvarna UK Limited warrants that new Husqvarna products are free from defects in materials and workmanship for the applicable warranty period, provided the defect occurs within the warranty period and the claim is submitted within that time. Husqvarna will repair or replace defective products or components at its discretion, subject to the limitations and exclusions described below.

Geographic Scope

This warranty applies only to products purchased within the United Kingdom, the European Economic Area (EEA), and Switzerland.

Warranty Period

The warranty period begins on the date shown on the original purchase receipt and continues as follows:

- Products and accessories – 24 months for consumers.
- Products and accessories – 12 months for commercial users.

Batteries and spare parts follow separate warranty rules identical to those in the German version but adapted to UK market terms.

Batteries and Spare Parts Warranty

- Starter batteries – 12 months.
- Robotic mower batteries – 24 months, or the remaining product warranty if replaced under warranty.
- Backpack batteries – 12 months, or remaining product warranty if replaced.
- Other battery types – 24 months when purchased separately, or rest of original warranty when installed in a product under warranty.
- Spare parts – 6 months when purchased separately, or remaining product warranty when installed under warranty conditions.

Limitations and Exclusions

The Limited Warranty does not cover consumables or wear-and-tear components, including but not limited to spark plugs, bulbs, filters, lubricants, brake components, dampers, membranes, belts, blades, chains, cutting attachments, starter cords, tyres, bearings, and seals.

The warranty does not apply to products modified without Husqvarna approval, those purchased from unauthorised dealers, or those with altered or unreadable serial numbers.

The warranty does not apply where maintenance requirements have not been followed, nor does it cover transportation costs, products leased commercially, or damage resulting from misuse, incorrect assembly, poor maintenance, moisture ingress, accidents, improper storage, use of non-Husqvarna parts, unsuitable fuels, or continued operation after a fault develops.

Husqvarna does not cover indirect or consequential losses such as business interruption, data loss, reduced goodwill, loss of profit, or reputation damage.

Product Registration (Optional)

Husqvarna recommends that customers register their products at <https://mypages.husqvarna.com> to receive product updates and important safety notices. Failure to register does not reduce a customer's rights under this warranty.

How to Make a Warranty Claim

If warranty service is required, customers must stop using the product immediately and return it to the authorised Husqvarna dealer from whom it was purchased, or to another authorised Husqvarna service centre.

A detailed description of the problem should be included where possible. An original purchase receipt must accompany the product.

For products purchased through authorised online retailers within the UK, customers must contact the appropriate Husqvarna customer support channel.

Service Outside Warranty

If the defect is not covered under warranty, Husqvarna dealers may offer repair services at the customer's expense.

Governing Law

These warranty terms are governed by the laws of England and Wales. This choice of law does not affect consumers' statutory rights under the laws of their country of residence.